

## HOME REPAIR PROGRAM INFORMATION PACKET

THIS PACKET CONTAINS IMPORTANT INFORMATION – please read it to understand our program processes and offerings better.

Beaches Habitat for Humanity's Home Repair program addresses health, safety and accessibility issues. Repairs could include roof repairs or replacements, bathroom modifications addressing accessibility, plumbing repairs, HVAC repair, etc..

The home repairs are not free. Beaches Habitat finances the repair with an interest-free loan. The monthly payments are calculated based on income.

This program typically has a waiting period, and we cannot guarantee that all inquiries will receive an application.

When you submit an inquiry, you will be registered in our database. The database allows us to keep your information on file until we identify funding that can be used to complete the repairs to your home. When funding is available that is applicable to your home's needs, we will notify you that an application is available. Only households in our inquiry database will be notified when an application is available. There are no exceptions to this policy.

This is NOT an emergency or crisis-based service. We cannot address issues within your home that put you or your household members in imminent danger. Beaches Habitat cannot guarantee that an applicant will receive repair services.

# Beaches Habitat for Humanity®

## **Home Repair Information Packet**

#### **Home Repair Program - General Information:**

All Beaches Habitat for Humanity Home Repair programs are a construction-based resource aimed at identifying and addressing health, safety and accessibility related needs in eligible households. The goal of this program is to provide owner-occupied homes with a safe, healthy, and accessible environment.

Funding for the repair program comes from different sources. Different funding sources will set their own timelines and terms. This means that Beaches Habitat will select home repair projects that fit the guidelines set by the funding source. For example, some funding may be geographically specific, some may be specific to Veteran households or Senior households, etc., still, some may be restricted by project type (i.e., only for roofing or only for accessibility).

#### **How it All Works:**

- HOMEOWNERS must submit an inquiry in order to receive an application when funding is available.
- Beaches Habitat will contact you by phone to let you know an application is available. There will be a deadline associated with the application and it will be reviewed on a first come-first serve basis.
- **HOMEOWNERS** will return the application within the deadline indicated, complete with required documentation, OR contact Beaches Habitat for an extension on the application prior to that deadline.
- Beaches Habitat will review applications, conduct a home visit, and verify eligibility based on program capabilities and needs of the home. A final determination for program approval will be made.
- HOMEOWNERS will be notified of a decision on program approval or denial. If approved, you will receive a list of services for which Beaches Habitat intends to gather estimates from program contractors.
- **Beaches Habitat** will determine which services, if any, fall within funding/program capabilities, budget, timeline, etc. and will provide the homeowner with an agreement for services outlining the scope of work.
- HOMEOWNERS will sign an agreement for conduct and liability, which includes the proposed scope of work for the home, and work will commence in the order in which agreements are received.



#### **Eligibility Information:**

In order to be considered eligible, applicant(s):

- Must be willing to partner with Beaches Habitat for Humanity by upholding the terms of the program agreement, being responsive, helpful, and hospitable.
- Must be a homeowner in the applicable service area and currently reside in the home in need of repair. Homeowners must have lived in the home for a minimum of one year prior to applying, and plan to continue living in the home for a minimum of five years after work is completed.
- Must have a total gross household income\* at or below the levels listed in the chart below:

Income Limits (per HUD guidelines, effective 04/12/2023)					
household size	max. yearly income ~ 80% Scale				
1	\$49,600				
2	\$56,650				
3	\$63,750				
4	\$70,800				
5	\$76,500				
6	\$82,150				
7	\$87,800				
8	\$93,500				

<sup>\*</sup>There is no minimum income needed to qualify; Beaches Habitat does not consider assets

- An additional component of determining a home's eligibility is a home visit to
  assess the home's suitability for Beaches Habitat's Home Repair program.
  During the visit, we will need to access key areas in your home to perform these
  services. If we cannot safely access these areas due to significant clutter in your
  home or other reasons, you may be limited to receiving exterior services or
  denied by policy. This determination is made on a case-by-case basis.
- Depending on the funding source anticipated, some homes may be subject to additional levels of review and qualification such as lead testing and environmental review.

When you do receive an application, you will be expected to submit some or all the following:

- Income verification (paystubs, social security income\* etc. for the last 3 months) for all members of household over the age of 18 years.
- Verification of SSI, SSDI and/or other Social Security benefits, as well as annuities or pensions.



## **Partnership with Habitat:**

For a home/homeowner to be considered for Beaches Habitat's Home Repair programs, it is required that the homeowner and all members (18+yrs) of household, maintain a "willingness to partner".

Examples of willingness to partner:	Examples of unwillingness to partner:
<ul> <li>Homeowner is engaged, truthful</li></ul>	Homeowner is unresponsive,
and responsive with Habitat staff	uncommunicative or unwilling to
throughout the process	work with Habitat staff
<ul> <li>Homeowner promotes a safe and</li></ul>	<ul> <li>Homeowner harasses or causes</li></ul>
pleasant work environment for all	safety risk to staff, volunteers, or
Habitat representatives	contractors
Homeowner upholds all expectations set forth by Habitat program staff throughout process such as scheduling and accommodating appointments, meeting deadlines and refraining from soliciting additional services from program contractors	Homeowner solicits additional services from program contractor during program participation.

Repair Program Type of Service Break Down:							
All homes will typical	All homes will typically be considered for up to \$25,000 in critical repair or accessibility work.  **this cap can vary based on funding**						
Eligible types of Services:	<ul> <li>Roof         Repair/Replacement</li> <li>Water heater         replacement</li> <li>Zero-step Entry         solutions</li> <li>Drywall repair or         replacement</li> <li>Porch repair or         replacement</li> </ul>	<ul> <li>Plumbing repairs (major or minor)</li> <li>Electrical repairs (major or minor)</li> <li>Accessible Bathrooms</li> <li>HVAC Repair/Replacement</li> </ul>					
Services not considered:	<ul> <li>Major foundation repairs</li> <li>Large scale mold treatmen</li> <li>Additions or extensions</li> <li>Cosmetic improvements or</li> </ul>						



Homeowner Repayment:						
Homeowners participating in the Home Repairs program will be responsible for repaying project costs based on the project scope and the homeowner's income.						
For Repairs up to \$1,500	<ul> <li>Homeowner will pay a flat fee of \$250</li> <li>No promissory note is required</li> <li>Approval process will include a background check and income verification.</li> </ul>					
Repairs between \$1,500 and \$25,000	<ul> <li>Homeowners will make a monthly payment based on affordability formula over a 5-year period.</li> <li>Homeowner will be required to sign a promissory note and may not sell within the 5-year repayment period.</li> <li>If the homeowner has repaid as agreed, at the end of the 5-year repayment period, any remaining balance will be forgiven.</li> <li>If the home is sold within the 5-year repayment period, the remaining balance must be repaid in full at the time of the sale.</li> <li>Approval process will include a background check, income verification, and credit check.</li> </ul>					
Repairs over \$25,000	<ul> <li>Homeowner will make a monthly payment based on affordability formula over a 5-year repayment period.</li> <li>Repair will be financed using two mortgages. The first will be for the portion homeowner is repaying based on the affordability formula. The remaining balance will be mortgaged using a forgivable silent second that will decrease in value over time.</li> <li>Homeowners will be required to sign a promissory note and may not sell within the 5-year repayment period.</li> <li>If the home is sold within the 5-year repayment period, the remaining balance of both mortgages must be repaid in full at the time of the sale.</li> <li>Approval process will include a background check, income verification, and credit check.</li> </ul>					



#### **Disclosures and Disqualifications:**

Beaches Habitat is not legally bound nor obligated to perform services at any home until or unless there is a mutually signed agreement for services in place. This agreement should consist of the following:

- "Authorization to Provide Service and Release of Liability" and
- One or more Addenda which outlines "Materials and Services to be Provided".

If such a document does not exist or is not properly filled out between both parties, Beaches Habitat for Humanity is not legally or otherwise beholden to provide any services. Please note that all verbal agreements are null and void if not validated by a signed agreement as stated above.

Beaches Habitat also reserves the right across all programs to determine, in its sole discretion, if the home provides a safe work environment for staff, volunteers as well as third party contractors. During the home visit, if any of the following are evident within the home, Beaches Habitat may reserve the right to remove applicant from consideration and deny the application until a time when such issues are resolved:

- Hoarding of any kind
- Excess of pets in the house
- Evidence of illicit drug use
- Excessive or invasive pest issue
- Excessive microbial growth of any kind
- Major foundation issues of any kind
- Major or pervasive structural/safety issues
- Severe roach, bed bug, and/or rodent infestation





## **Home Repair Inquiry Form**

## [THIS IS NOT AN APPLICATION]

By submitting this form, you are notifying Beaches Habitat for Humanity of your need for home repairs. This program usually has a waiting period, and we cannot guarantee that all projects will be completed. If funding becomes available that is applicable to your home's needs Beaches Habitat for Humanity will contact you.

Name:				
Are you the homeowner?	Yes	No		
If NO, what is your relationship t	to the homeow	/ner?		
What is the physical address of	the home in n	eed of repairs?		
Does the homeowner currently I	ive at the addı	ress listed above?	Yes	No
Current Mailing Address (if diffe	rent):			
Best Phone number to reach you	u:			
Email Address:			<u></u>	
Income Limitations: How many adults (18 and older)	live in your ho	ome?		
How many children (17 and your	nger) live in yc	our home?		
Do you meet the following incom	ne limits? Ye	es No		
Household Size		Max. Yearly Inc	ome ~ 80% Scale	
1		\$49	9,600	
2		\$50	6,650	
3		\$63	3,750	
4		\$70	0,800	
5		\$70	6,500	
6		\$82	2,150	

7

8

\$87,800

\$93,500





Ho	me Information:								
Wh	at year was your	r hom	e built?						_
s your home currently insured?			Yes		No				
Ple	ase describe you	ur ho	me. Check al	that apply:					
	Single-Family [	□ Dup	olex/Townhom	ne 🗆 mo	bil	e home	□ Apartm	ent/	Condo
<b>_</b> (	One-Story [	□ Two	o-Story						
<b>□ \</b>	Nood Siding [	□ St	ucco 🗆 Vin	vI □ Ha	arde	ee Board	□ Brick/Bl	lock	
	s Beaches Habita		•	•					hen?
	ase select all tha		-				110 110	o, v.	
	Health and Safety		Founda			Ingress/E	gress		Exterior Roof
	Mitigation/					J	J		
_	Remediation Work	<b>(</b>		/h i - i - i - t -		Dania /			Full abita de seule conset
	Asbestos Combustion appliance Radon	es	<ul><li>☐ Floor system subfloors)</li><li>☐ Foundation v</li></ul>	(beams, joists, valls/ piers		Replace/repa doors Replace/repa			Full shingle replacement Major repair (shingles, decking, roof/ trusses/
	Lead		□ Grading/land	scaping for		Replace/repa			rafters)
	Mold		drainage	d a a a	_	decks/steps/ra			Minor roof repairs (partial
	Pests Other-write in		□ Water/water	damage		Repair/replace exterior walky			shingle replacement, flashing, penetrations)
	Other-write in					CATCHOL WAIK	vays		Other - write in
	Accessibility		Exterior	Walls		Interior \	Nork		Electrical
	Installation of accessit	-	☐ Framing repa			Bathroom rep			Repair/replace electrical w
	aids (i.e., showers/gra	ab		nspouts, drain		(sinks/cabinet			outlets/receptacles,
	bars/ toilets)		lines			Framing/dryw			Other-write in
	Provide a zero-step ad		□ Insulation			Kitchen repair			Plumbing
_	to porch, deck or hous	se	□ Paint		_	(sinks/cabinet			Repair/replace plumbing
	Remodel/add an accessible bathroom		☐ Siding/sheat			Replace floori			fixtures/lines/appliances
	Remodel/add 1st floor	r	□ Trim, facia, g	utter boards		Replace interi Repair/remod			Repair/replace hot water
ш	bedroom	ı			ш	ceilings/walls/			tank
	Widen doorways/ hallv	wavs				Ventilation ad			Other-write in
	for access	, 0			_	extended to e			Air systems
									Repair/replace HVAC equipment/ ducts
									Other-write in
Otk	ner:								Other white in
<b>-</b> (.									





to identify themselves or members of their household as one of	ore more of the following:				
☐ Currently serving in any branch of the U.S. military					
☐ Served in a branch of the U.S. military					
□ Veteran with general or honorable discharge					
☐ Disabled and in need of accessibility modifications					
□ Over the age of 60					
By signing this form, I/we, the homeowner(s), acknowledge that the information provided to Beaches Habitat for Humanity's Repair program is true.					
Home Owner Signature :	Date:				
Co-owner Signature:	Date:				

Due to specialized funding sources, we like to offer the optional opportunity for homeowners

Please return this form to Beaches Habitat for Humanity. For questions, call 904-595-5806.

Beaches Habitat for Humanity
ATTN: Home Repair Program
797 Mayport Road
Atlantic Beach, FL 32233